

Front Hotel “ Hard All Inclusive ” Concept Guidelines 2024

Hotel Management and team have the pleasure to welcome you to Concorde El Salam Hotel Sharm El Sheikh. We wish you a pleasant and unforgettable stay with us!

WiFi code will be available in reception after check out

Opening Hours of Restaurants & Bars

Restaurants:

Laguna Restaurant

Main Restaurant

Breakfast Served buffet 07:00- 10:30
Lunch Served buffet 13:00 - 15:00
Dinner Served buffet 18:30 – 21:30

Italian Restaurant

By the beach

Served buffet 08:00 – 11:00
Served buffet 13:00 - 16:00
A la carte 19:00 – 22:00 (against charge)

Flame Restaurant

By the beach

Served buffet 12:00 till 15:00
A la carte 19:00 - 22:00 (against charge)

- For the *a la carte meals at the “Italian a la carte Restaurant”* all inclusive guests are entitled for 40 % discount on all food and local beverages.

Bars:

Piano Bar

09:00 till 00:00
00:00 till 01:00 (Extra charge)

Main Pool

09:00 till sunset

Beach Bar

09:00 till sunset

Aqua Gym Pool

10:00 till sunset

Vendome Bar

09:00 till 18:00 Free charge
19:00 till 00:00 Free charge

16:00 till 18:00 Tea & small snacks 13:00 till 15:00 Snacks & 11:00 till 13:00 Bakery Bread

Smoking pipe (Shisha), Fresh Juice, cans & bottles are not including.

Discotheque “Normandy II”

Operating as All Inclusive from 22.00 till 00.00 then Extra Charge from 00.00 till 03.00 AM (+18 years old only)

Guidelines:

- No food or beverage items to be taken outside from one restaurant or bar to another. No food or beverages allowed to be brought from outside into the bars or restaurants. No alcoholic drinks are served for under age (18 years old).
- All local alcoholic drinks, including soft drink and mineral water are served by the glass, and one at a time.
- Local alcoholic drinks (free of charge) are served from 10:00 am till sunset at the beach & pool bars; the Piano bar till midnight.
- Kids set menu and baby chairs are available in Laguna restaurant upon request.
- Dress code is Smart Casual, No swimming suits at breakfast & lunch and no shorts and no singlet’s are permitted during dinner time.
- Fresh Juice, cans & bottles are not including.

General Information

Check-in time is after 14:00 hrs.

Check-out time is 12:00 noon on the departure day. Room key, towel cards, should be returned to the reception. The All Inclusive bracelets should be cut on checkout.

Lunch on the departure day only in Italian Restaurant from 13:00 till 16:00.

Any consumption after check-out time will be against charge as per consumption and should be settled upon performing the cheque.

The Shuttle Bus is available between the Front and Sports Hotels, daily, every 10 - 15 minutes from 07:00 till 01:00.

Daily Fumigation in the evening and Early Morning.

The doctor is available in the hotel (against extra charge).

Facilities

Entertainment: Live music and shows performed nightly at the terraces of the Laguna, Waterfalls Restaurants.

Sport facilities : During daylight time 1 Tennis court , football pitch, multipurpose court, jogging track, aqua -gym pool, water-slide pool, beach volley are available free of charge. After sunset 1 Tennis court , football pitch and multipurpose court - for extra charge.

Health & Fitness center only for the Front Hotel guests : gym (sports shoes only, children under 14 are not allowed), sauna, and Jacuzzi in the indoor swimming pool are available for free from 07:00 till 10:00 AM, Turkish bath and massage are against charge. **(children under 12 are not allowed).**

No alcoholic drinks or smoking are allowed in the Health club.

Games Rooms : billiard tables, table tennis, chess, baby foot. Operating from 12:00 till 00:00.

Children’s Care : Our **kids club** is open daily 10:00 - 13:00, 15:00-17:00 and 20:00-22:00 with daily mini disco at 20:30, the families can leave their kids with the Kids Monitor (Children over 4 Years Old). Two playgrounds – at the Front and Sports Hotels - are

Heated Pools: Aqua gym pool; Family pool; Sports Hotel Pool

Regulations & Safety Rules

- You are kindly requested to keep your valuables inside the safe box located in the wardrobe in your room.

- Personal belongings left outside the room or in the terrace/balcony is under the guest responsibility as the hotel management will not be responsible for any loss.

- Any damage caused in the room or at any outlets by the guest, will be charged to guest’ account and must be settled in cash before departure.

- Smoking water pipe in the room, balcony or terrace is not permitted.

- Hanging or drying personal clothes, towels on terrace chairs, balcony rails is not permitted.

- Not allowed to take hotel linen outside the hotel e.g. towels, pillows ..etc. Towels for the excursions are available against charge at the Concierge desk.

For further information, please refer to the Guest Service Directory placed in your room. Alternatively, should you require further assistance, please contact Guest Relations on extension “05”.